

Marta Decarli

Terms & Conditions

Availability

Please note that because Marta Decarli's Yoga Retreats are limited to a small number of attendees, to allow for a more personable, intimate experience, our cancellation policy is in place to help guests and us alike work together sharing expenses that may arise from unexpected cancellations.

Payments

All payments must be made by August 31, 2024 unless agreed otherwise via email.

Cancellation by you

All deposits (£300) are non-refundable and non-transferable.

You may cancel your retreat at any time in writing addressing any correspondence via email to hello@martadecarli.com.

Cancellation will take effect the day such notification is received by me.

When you cancel your retreat place, I will retain your £300 deposit in all circumstances and will apply cancellation charges up to the maximum shown below:

Days Before Departure Cancellation Charge

- 90 days or more: £300 deposit
- 30-90 days: 75% of your retreat cost
- Less than 30 days: 100% of retreat cost

No one books a retreat with the intention of canceling it, but unexpected events do occur, so please consider purchasing travel insurance (see below) and that it is your responsibility to read and understand our cancellation policies.

Exceptions cannot be made for any reason, including weather, injury/illness, or personal emergencies.

No refunds or credits for failure to attend or failure to complete the retreat, or for arriving late or leaving early. We recommend that you purchase your own travel insurance. We encourage you to purchase trip cancellation insurance in order that your trip fees will be covered should you or your family have a medical problem prior to your trip or while on the trip. Trip insurance should also be purchased to cover medical expenses in the event you have an accident while on the retreat. Most travel insurance must be purchased within 14 days of making your reservation.

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Cancellation by us

We reserve the right in any circumstance to postpone and reschedule your retreat at any time up to 8 weeks before the start date, in which case we will offer to transfer your deposit to the new dates or issue a refund.

We will not be responsible for any money you have paid for travel, so please make sure you have booked flexible flights with an airline that will allow free date changes or that issues credit vouchers for future flights.

Insurance

Travel insurance is mandatory for the retreat and you will be asked to share details ahead of the retreat.

If you do not produce the necessary information your place may be canceled and no refund given.

You are responsible for arranging full travel insurance which should cover you for the activities you plan to undertake and have adequate cover for travel delay, cancellation and curtailment, medical expenses and your personal belongings. Your policy should include cover for any medical claim due to Coronavirus and cancellation due to you falling ill with Coronavirus or being unable to travel or being required to self-isolate.